



**APPENDIX E**

**LEVEL OF SERVICE (LOS) CRITERIA**

Level of Service Criteria: Automobile Mode – Signalized Intersections

Control Delay (s/veh)	LOS by Volume-to-Capacity Ratio <sup>a</sup>	
	≤1.0	>1.0
≤10	A	F
>10-20	B	F
>20-35	C	F
>35-55	D	F
>55-80	E	F
>80	F	F

Source: Exhibit 18-4 (2010 HCM)

Level of Service Criteria: Automobile Mode – Unsignalized Intersections

Control Delay (s/veh)	LOS by Volume-to-Capacity Ratio <sup>a</sup>	
	≤1.0	>1.0
0-10	A	F
>10-15	B	F
>15-25	C	F
>25-35	D	F
>35-50	E	F
>50	F	F

Source: Exhibit 19-1 (2010 HCM)