

Self- EXCLUSION PROGRAM

WHAT IS iGAMING Self-Exclusion?

Interactive Gaming (iGaming) Self-Exclusion is a process that allows a person to voluntarily request to be banned from all legalized iGaming activities and prohibits the person from collecting any winnings, recovering any losses or accepting complimentary gifts or services or any other thing of value on a licensed iGaming website.

How do I get placed on the iGaming Self-Exclusion List?

You can sign up for the iGaming Self-Exclusion Program by visiting the PGCB's website, www.gamingcontrolboard.pa.gov. Also, a person may have his or her own name placed on the Self-Exclusion List in person at one of the PGCB's offices, call (717)346-8300 for an appointment.

May I mail the self-exclusion application to one of the PGCB offices?

No. The person filing the request for self-exclusion must apply online or in person at a PGCB office, call (717)346-8300 for an appointment.

Can I place a family member with a gambling problem on the list?

No. A person cannot place another person's name on the Self-Exclusion List. Placement on the list is entirely voluntary and must be done by the individual seeking exclusion.

What information must I provide?

- 1 Name, including any aliases or nicknames
- 2 iGaming account information (when available)
- 3 Date of birth
- 4 Address of current residence and/or P.O. BOX
- 5 Telephone number
- 6 Social Security number, when voluntarily provided in accordance with section 7 of the Privacy Act of 1974 (5 U.S.C. § 552a).

- 7 Email address
- 8 Government-issued photo identification such as a driver's license or passport

How long will I be on the Self-Exclusion List?

The person filing the request for self-exclusion may request to be excluded from iGaming activities for one of the following: One year (12 months); Five years; or Lifetime.

Can I extend my period of iGaming Self-Exclusion?

Yes. You can extend the period of self-exclusion by visiting the PGCB's website, www.gamingcontrolboard.pa.gov, or at a PGCB office, call (717)346-8300 for an appointment.

Can my name be removed from the Self-Exclusion List?

Self-exclusions for 1 or 5 years remain in effect until that time period has expired. At the time of expiration, any accounts subject to your self-exclusion request may be reactivated and ***your self-exclusion will be lifted unless you contact the Board prior to the expiration and request for your self-exclusion to be extended.***

Within 10 business days after the expiration, the Board will delete your name from the Self-Exclusion List and will notify each iGaming site of the expiration. It may take each iGaming site up to 5 business days to remove your name from their copies of the Self-Exclusion List. For this reason, ***you should refrain from participating in iGaming for 15 business days after the expiration of your iGaming self-exclusion.***

Lifetime self-exclusions do not expire.

What will happen after I sign up for self-exclusion?

iGaming sites must refuse wagers from and deny gaming privileges to any self-excluded person; deny check cashing privileges, player club membership, complimentary goods and services, junket participation and other similar privileges and benefits to any self-excluded person; ensure that self-excluded persons do not receive junket solicitations, targeted mailings, telemarketing promotions, player club materials or other promotional materials relating to iGaming activities; and may exclude self-excluded persons from their physical properties and/or their iGaming sites in other jurisdictions.

After a person is placed on the iGaming Self-Exclusion List, a person will be unable to participate in iGaming activities in PA. Individuals will still be able to withdraw their funds from each iGaming site.

A self-excluded person who has gambled while on the self-exclusion list may not collect in any manner or in any proceeding any winnings or recover any losses arising as a result of any gaming activity for the entire period of time that the person is on the Self-Exclusion List. Any winnings issued to, found on or about or redeemed by a self-excluded person shall be remitted to the PGCB and are used towards its responsible gambling programs.

If a person violates the terms of self-exclusion, they may be subject to arrest.

Does self-exclusion from iGaming apply to other forms of gambling?

No. The PGCB's iGaming Self-Exclusion List does not ban player participation in all PA gambling venues. However, gaming providers may have stricter self-exclusion policies, including banning self-excluded persons from all

forms of gambling at their venues (casino gaming, horse racing, iGaming in other jurisdictions.)

Other self-exclusion programs available in PA:

Visit www.gamingcontrolboard.pa.gov for more info:

- Self-Exclusion from casinos
- Self-Exclusion from fantasy sports
- Self-Exclusion from VGTS
- Self-Exclusion from iLottery- There is a separate self-exclusion program for the Pennsylvania Lottery's online iLottery games. To learn how to place yourself on that list, visit the PA Lottery's website, www.palottery.com.



For information on gambling disorder treatment options, call
1-800-GAMBLER



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www.gamingcontrolboard.pa.gov

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problemgambling@pa.gov

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Pennsylvania Gaming Control Board
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Attn: Office of Compulsive and Problem Gambling



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i G A M I N G



Pennsylvania Gaming Control Board
Office of Compulsive and Problem Gambling