

COMMONWEALTH OF PENNSYLVANIA

GAMING CONTROL BOARD

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IN RE: GREENWOOD GAMING AND ENTERTAINMENT, INC.

(PARX CASINO)

INFORMATIONAL HEARING REGARDING CHILDREN IN VEHICLES

* * * * *

BEFORE: GREGORY C. FAJT, CHAIRMAN

Raymond S. Angeli, James B. Ginty,

Keith R. McCall, Anthony C. Moscato,

Gary A. Sojka, Kenneth I. Trujillo

(via telephone); Members

Jennifer Lang, Representing Robert M.

McCord, State Treasurer

Robert Coyne, Representing Daniel P.

Meuser, Secretary of Revenue

Matthew Meals, Deputy Secretary of

Agriculture, Representing George Greig,

Secretary of Agriculture

HEARING: August 18, 2011, 10:02 a.m.

Reporter: Tyler S. Rhoads

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LOCATION: North Office Building
401 North Street
Harrisburg, PA 17120

WITNESSES: Leonard DeAngelo

A P P E A R A N C E S

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CHAIRMAN:

Good morning, everyone. I'm Greg Fajt, Chairman of the Pennsylvania Gaming Control Board. And as is our normal practice, if I could ask everybody to please either turn off their PDAs and cell phones or put them on vibrate. They tend to interfere with our communication system.

Joining us today is Jennifer Langan, representing Treasurer Rob McCord. Welcome, Jennifer. Bob Coyne, representing Secretary of the Department of Revenue, Dan Meuser. And Matt Meals, Deputy Secretary of Agriculture, representing Secretary of Agriculture, George Greig. Thank you all for coming.

I would note for the record that Commissioner Trujillo is participating via teleconference today. Good morning, Ken. How are you?

MR. TRUJILLO:

Good morning. I'm well. Thank you.

CHAIRMAN:

Thank you for joining us today. A quorum of the members being present, I'll call today's meeting to order. Our first order of business, please

1 join me in the Pledge of Allegiance.

2 PLEDGE OF ALLEGIANCE RECITED

3 CHAIRMAN:

4 The first matter of business before the
5 Board today is an informational hearing with Greenwood
6 Gaming & Entertainment, Inc., as it relates to
7 children being left in cars at Parx Casino. This, of
8 course, is an ongoing issue that is a very
9 disconcerting problem I know to the casino, also to
10 the Board. It's something we are very concerned
11 about. As a result, we thought it would be a good
12 idea to have representatives from Parx Casino here
13 today to update us and the public on their action
14 plan. I see that we have two individuals from Parx
15 Casino with us today, and if you could please identify
16 yourself. And anybody who is a non-lawyer, if you'd
17 just --- I don't, Mr. DeAngelo, if you're a lawyer or
18 not. If you could stand and please be sworn in by our
19 court reporter.

20 -----

21 LEONARD DEANGELO, SWORN TO TESTIFY

22 -----

23 CHAIRMAN:

24 Thank you very much. Mr. Bonner, please
25 introduce yourself. Spell your name for the court

1 reporter, and you may begin. We'll start with you
2 guys, and then we will ask the Board to go with any
3 questions.

4 ATTORNEY BONNER:

5 Okay. Thank you, Mr. Chairman. Good
6 morning, Mr. Chairman, Board members. For the record,
7 my name is Thomas Bonner, B-O-N-N-E-R, General Counsel
8 for Parx Casino. With me, to my left, is Mr. Len
9 DeAngelo, capital D, small E, capital A-N-G-E-L-O,
10 Chief Executive Officer of Parx Casino.

11 Mr. Chairman, we were invited today to
12 update the Board on the measures that we've been
13 taking with respect to unattended children in our
14 parking lots and to answer any questions the Board
15 members may have. Basically we're here to confirm for
16 the Board that what we told you we were doing and
17 would be doing back at the mid-September renewal
18 hearing last year we, in fact, are doing. At that
19 hearing we addressed two groups of issues. We told
20 you of the sanctions that we would be imposing on
21 patrons who left children unattended in the parking
22 lot, and then we also explained to you the measures
23 that we've been implementing in order to enable us to
24 quickly detect and respond to these incidents when
25 they occur. I'd just like to review them for you.

1 The sanctions that we imposed against
2 persons who leave unattended children anywhere on our
3 property include they're subject to arrest by the
4 Bensalem Police Department. We report these incidents
5 to the Bensalem Police Department. They then, within
6 their discretion, decide whether an arrest is
7 appropriate or not appropriate under the circumstances
8 that they discover them on our property. Anyone who
9 has left children unattended are permanently evicted
10 by us. So they are barred from access to our casino
11 after that time. And that permanent eviction, that
12 makes them subject to arrest for criminal trespass if
13 they are to appear again on our property. Then the
14 third sanction we impose is we cancel any customer
15 accounts that these folks may have. We cancel their
16 player cards. We remove their names from our
17 marketing contact list so they no longer receive
18 communications from us, inviting them to the property.

19 The measures that we have implemented in
20 order to maximize our ability to detect and respond
21 include the following. Before these incidents began
22 to occur with greater frequency last year we had about
23 16 parking lot --- 16 cameras in our parking lots.
24 We've just about doubled that number to 29 cameras in
25 our parking lot areas, which have enhanced our ability

1 to remotely identify any issues that may occur. We
2 had told the Board that we would and we, in fact, did
3 install signage at our three main entrances, alerting
4 patrons that persons who leave children unattended are
5 subject to arrest and asking patrons if they see any
6 children unattended to immediately contact a security
7 officer. And we think that --- the combination of
8 that signage and the publicity that this issue has
9 received, I think it's raised the awareness of the
10 issue among our gaming customers, and we've had very
11 frequent notification of any issues that have arisen.
12 So we think there's a greater awareness of it as a
13 result of some of the media attention that this issue
14 has been receiving.

15 Then the third thing that we did is we
16 substantially increased the security roving vehicles in
17 our parking lot. When this first began, we had one
18 vehicle roving on a 24-hour day/seven-day-a-week
19 basis. We have increased that so that we have two
20 roving vehicles at all times, 24/7. And then during
21 our busy peak periods, on weekends, we've added a
22 third vehicle. Having these vehicles in the parking
23 lots at all times lets the vehicles get to every car
24 in the parking lot about every 20 minutes, but it's
25 less busy --- it's a shorter period and it's 20

1 minutes or so during our peak periods with three
2 vehicles. So we believe that these measures have been
3 effective in enabling us to quickly detect and to
4 respond. The last couple incidents that we had,
5 response times were six minutes, 17 minutes, 15
6 minutes. They were all --- they were very short
7 response times. So, although we probably are not in a
8 position to absolutely prevent these occurrences, we
9 know we have an obligation and we believe we're
10 fulfilling that obligation to quickly detect and
11 respond with security personnel and these vehicles.
12 I'd be happy to answer any questions that you may have
13 beyond this information.

14 CHAIRMAN:

15 Thank you. Mr. DeAngelo, do you have
16 anything to say or response ---?

17 MR. DEANGELO:

18 I don't have really a prepared statement,
19 but I would say that, you know, we take this extremely
20 seriously, as we said we would in the past, and we've
21 approached it and we feel we've been responsible and
22 aggressive in this matter. The three incidents that
23 we have had this year --- you know, I think
24 two-and-a-half million cars come in and out of our
25 property to park. We feel that our record is, on

1 itself, proves our diligence on the issue and the
2 seriousness in which we take it, and we will continue
3 to do so.

4 CHAIRMAN:

5 Thank you. Questions from the Board? Do
6 you have a question?

7 MR. ANGELI:

8 Just out of curiosity, the vehicles that
9 you have roaming around, do they have some kind of
10 identification on them?

11 MR. DEANGELO:

12 Yeah. They actually have flashing lights
13 on the roof of the vehicle, on the front of the
14 vehicle, and they also have security monitors.

15 MR. ANGELI:

16 I just wondered, because with a sign on
17 the vehicles, people could see the vehicle and say,
18 you know, ---.

19 ATTORNEY BONNER:

20 There's no specific size with respect to
21 unattended children, but they're clearly visible.

22 MR. ANGELI:

23 Thank you.

24 CHAIRMAN:

25 Commissioner Sojka.

1 MR. SOJKA:

2 I have a couple. One, clearly, we're all
3 taking this matter very, very seriously. And I'm not
4 finding fault with the things you're doing, but we, in
5 Pennsylvania, have deep concerns about the way that
6 our gaming facilities are distributed throughout the
7 state. And yours is one of the more complex ones
8 because it sits in a neighborhood. And it seems to me
9 we have two issues coming together that you might be
10 able to help us, this Board, worried about this
11 problem statewide, you may be able to help us with.
12 One is the degree to which people who leave their
13 children unattended are, to some degree, suffering
14 from gaming addiction. You have some data, I think,
15 to that effect, and I'd like to mention that in a
16 moment. But the other issue that touches on that is
17 the degree to which this may be happening because you
18 are in a neighborhood. You have data I think that
19 suggests that some of the people that have been caught
20 leaving unattended children in their cars would not
21 fit the profile of an addicted gamer, that their
22 player cards suggest occasional play, short-time play,
23 not large amounts of play, but here they are leaving
24 their children in a car. That's one interesting data.
25 The other, I wonder if you are tracking

1 their addresses. Do these people come from some
2 distance or are these your relatively close gamblers,
3 leaving the kids in the car?

4 ATTORNEY BONNER:

5 I can respond to both of those points,
6 Commissioner. For each of these incidents we do check
7 the player registry to try to learn a little bit about
8 these customers. And with very few exceptions,
9 they're relatively light gamblers. They are not among
10 our strongest, most frequent players. Some of the
11 offenders have been more frequent visitors than
12 others. But by and large, these are not people who
13 visit us with a high degree of frequency or exhibit a
14 high volume dollar line of play.

15 With respect to addresses, I honestly
16 haven't done an analysis. But from having read the
17 various reports and follow up with the criminal
18 actions that have taken place, these people are all
19 people from relatively close to the property, either
20 the City of Philadelphia or Bucks County, in those two
21 jurisdictions for criminal charges. So they live
22 relatively close to the property and there's no trend
23 indicating that these are persons with a heavy
24 gambling history, per our records now. But if they're
25 gambling without their player cards, of course, we

1 don't know. But from the player card history, non-
2 substantial, generally.

3 MR. SOJKA:

4 I think you can tell from this
5 conversation that we're having that we're trying to
6 truly understand this problem as it relates to
7 casinos. It's a problem, obviously, that affects
8 other aspects of society. We don't have the capacity
9 to deal with that. But I think if we do work
10 diligently together to try to understand this problem,
11 directly work to alleviate or ameliorate it, we may,
12 in fact, learn some things that will help society as a
13 whole. That would be a good call.

14 ATTORNEY BONNER:

15 I certainly agree. I do want to mention
16 that I think the aggressiveness with which the
17 Bensalem Police Department has treated these cases,
18 that warrant criminal prosecution. And the attention
19 that this has received in the media I think makes for
20 a good three-part team --- actually, a four-part team.
21 We have you, the media, the police and us. And I
22 think, once again --- and I mentioned earlier, but I
23 think it's important that we have to increase the
24 awareness of this issue and I think the general gaming
25 public at large, not only to these acts, some portion

1 is aware of. So, I think that's a positive.

2 CHAIRMAN:

3 Commissioner Ginty?

4 MR. GINTY:

5 You may have answered my question. Are
6 you satisfied with the attention that this issue is
7 getting from the local police?

8 ATTORNEY BONNER:

9 A hundred percent satisfied,
10 Commissioner. They have responded to every request
11 we've had. They sent patrols to our parking lots.
12 They aggressively pursue the criminal aspects. So
13 we're fully satisfied with what they've been doing.

14 MR. GINTY:

15 For example, in the past year or so, what
16 kind of punishment did these people receive that left
17 their children?

18 ATTORNEY BONNER:

19 Well, initially, many of these persons
20 were incarcerated upon their arrest, awaiting release
21 on whatever terms the magistrate would order. And
22 then ultimately they came back for hearings. And I
23 honestly don't recall every case. I think that
24 sentences may have been suspended, folks put on
25 probation, but they appeared at a formal hearing and

1 criminal proceedings and were dealt with through that
2 process. I don't know that any folks were ultimately
3 incarcerated for these acts. They were upon their
4 arrest, but then they were released before the
5 hearings.

6 MR. GINTY:

7 Do you think it's time for many of the
8 local authorities to take a more aggressive action?

9 ATTORNEY BONNER:

10 I wouldn't want to, by the answer, say
11 they haven't been aggressive. I think that the judges
12 who have heard these cases, from what I have read in
13 the newspapers, were very aggressive in their
14 counseling of these individuals. Whether
15 incarceration might be the next step and be positive,
16 that may well be.

17 MR. GINTY:

18 My feeling is from living locally in the
19 area, that the punishment hasn't been aggressive
20 enough. I mean, to, you know, write somebody up on
21 occasion, to bring them to a hearing, obviously isn't
22 getting through to some of these people. I think it's
23 time that the local authorities take this as seriously
24 as we do. Are you aware of any legislation that has
25 been proposed recently that would address this issue

1 at the state level?

2 ATTORNEY BONNER:

3 Well, about a year ago, Senator Tomlinson
4 had proposed an amendment to the existing legislation
5 that would have increased the age from the present
6 child under six years of age left in a vehicle, that's
7 a crime. I believe the Senator's bill was to increase
8 that age to 12. I'm not certain of the age. But the
9 Senator introduced that into legislation. I don't
10 believe it's been adopted yet.

11 MR. GINTY:

12 I think that's important. I understand.
13 You know, there's only so much that this Board can do.
14 There's, quite frankly, only so much that you can do.
15 And I think we should start looking more towards the
16 local authorities and to the legislature to give us
17 the tools we need to address this issue before --- you
18 know, sooner or later, one of these kids is going to
19 die, then everybody will be ---.

20 ATTORNEY BONNER:

21 We'll be happy to continue that dialogue
22 with both our legislative directors and also local law
23 enforcement.

24 MR. GINTY:

25 I know you've got one of the best

1 legislative attorneys. I'm sure he can get an
2 appropriate bill through quickly.

3 ATTORNEY BONNER:

4 We'll talk to the senator, as we
5 frequently do. We'll get this issue back on top.

6 MR. GINTY:

7 Thank you.

8 ATTORNEY BONNER:

9 Thank you.

10 CHAIRMAN:

11 Commissioner Sojka?

12 MR. SOJKA:

13 Just one other quick clarification, Mr.
14 Bonner. You did mention that you have no tolerance
15 for unattended children anywhere on your property.
16 That, of course, means in the cars. Of course it
17 would mean on the gaming floor. But you do have a
18 complex property that does have some sort of
19 family-friendly space near the racetrack. You do
20 operate, I suspect, a different kind of standard when
21 policing that area; right? I mean, if a kid is
22 running from one ticket table to the other and you
23 can't see the parent, ---?

24 ATTORNEY BONNER:

25 That's correct, Commissioner. The

1 implication but not stated is that there are areas
2 where children are welcome in the racing area and in
3 our picnic room next to the racetrack, where children
4 are welcome. And that's one of the issues with which
5 we have to deal. If we had only the Parx Casino,
6 where it was 21 and over, then any child would be
7 suspicious, but children legitimately are allowed and
8 they are welcome onto the property for the racing
9 operation, correct.

10 CHAIRMAN:

11 Mr. Bonner, I have a few questions.
12 Commissioner Trujillo, do you have any questions?
13 Ken? Okay. I'll assume that's a no.

14 MR. TRUJILLO:

15 Mr. Chairman, I do have a couple
16 questions. I had it on mute.

17 CHAIRMAN:

18 No problem. Go ahead.

19 MR. TRUJILLO:

20 I've got a couple questions. First, Mr.
21 Bonner, has Parx considered doing what at least one
22 other casino in the state does, that is utilizing
23 billboards to more effectively alert --- because the
24 current signage isn't working? I know that at least
25 one casino has, with respect to underage players; they

1 made it crystal clear by undertaking billboard
2 advertising and other advertising to show they know
3 it's not a tolerable activity and not one that the
4 casino welcomes. Have you considered doing anything
5 with respect to either media advertising or billboard
6 advertising in order to get your point across?

7 MR. DEANGELO:

8 No. We have not considered such a
9 campaign at this time. We are in a very diverse
10 geographic area from a 360-degree market. I'm not
11 sure billboards would be the right approach in our
12 situation. There is the potential for increased
13 signage maybe on the property, and we have discussed
14 that internally. If there is ways to make it --- make
15 some signage on the property a little bit more
16 prominent, I would suggest that may be more effective.
17 But it is certainly something we could consider.

18 MR. TRUJILLO:

19 And my concern I think is the same as
20 everyone else's wishes. I'm pleased to hear that the
21 last couple of instances, that you responded to
22 quickly and effectively so, and that your response
23 time that is within the single-digit minutes to 15 to
24 20 minutes is obviously much better than an hour or
25 two hours, and especially during the summertime. So,

1 I think that the response time --- it's difficult to
2 find fault with the response time. So, the issue to
3 me is now really focused on the prevention side and
4 the instance in which --- following up on Commissioner
5 Sojka's questions, are there any other conclusions
6 that you have been able to draw or can draw with
7 respect to the number of --- not with the number of,
8 but with respect to the individuals who have been
9 arrested and have engaged in this activity beyond that
10 which you just described, which is they appeared to be
11 relatively infrequent visitors, as I understand from
12 you, and secondly, that they were from the
13 Philadelphia and Bucks County area?

14 ATTORNEY BONNER:

15 Commissioner, not really. We've taken a
16 look at the times of the day and days of the week when
17 these incidents have occurred, and there is no
18 consistent pattern. They occur at different times on
19 different days. So, there's no common thread there.
20 With respect to any other information, we really don't
21 have a lot of information on these individuals other
22 than where they live and the frequency of play. I
23 already commented on that. So, I think the answer to
24 your question is that there's really no additional
25 data that we've been able to discover that would point

1 us to any particular trait that we might be able to
2 address with some specificity.

3 MR. TRUJILLO:

4 And then I have a point of clarification
5 that as I understand it, Mr. Chairman, that at this
6 point there is no enforcement action before the Board.
7 It's just simply an informational hearing. But that
8 there is no --- from my understanding, no enforcement
9 action for the Board to act on today; am I correct?

10 ATTORNEY PITRE:

11 That's correct, Commissioner Trujillo.
12 There's no enforcement action. We have filed
13 petitions to place those parents, in every instance,
14 on the Exclusion List. And the latest two will be
15 coming before the Board. Our jurisdiction is somewhat
16 limited with regard to the parking area. There are
17 certain things that Parx has agreed to do. If the
18 Board is looking for a recommendation from me, I'm
19 sure that there's something that Mr. Bonner and I
20 could work out where --- that my office has some
21 ability to meet with them on a regular basis to
22 discuss the different proposals that we think could
23 help Parx out. One instance, I know SugarHouse has
24 been very effective with the bike patrols because they
25 can get up close to the cars. I don't know if that's

1 feasible for Parx or not, but that's one area that we
2 could look into where it might be able to help them
3 out. But as Mr. Bonner stated, they are a racing and
4 children are allowed in the racing area.

5 MR. TRUJILLO:

6 And one other question. Was there any
7 indication that any of the children that were left
8 were left by parents that were on the racing side of
9 the facility?

10 ATTORNEY PITRE:

11 There was no indication of that.

12 MR. TRUJILLO:

13 Yes. I understood it was all on the
14 gaming floor is where the parents were; correct?

15 ATTORNEY PITRE:

16 That's correct.

17 MR. TRUJILLO:

18 That's all I have. Thank you.

19 CHAIRMAN:

20 Thank you, Ken. I have a couple
21 questions, Mr. Bonner, Mr. DeAngelo. Could you
22 explain for us the last two incidents in detail, time
23 of day, who the guardian was, how many kids, how long
24 they were there, how they were found, and how they
25 were reunited with the guardian?

1 ATTORNEY BONNER:

2 Yes. The two most recent that we have,
3 Mr. Chairman, the most recent, July 30, at 1:27 in the
4 afternoon.

5 CHAIRMAN:

6 Day of the week?

7 ATTORNEY BONNER:

8 Got to check the calendar. I'm sorry. I
9 don't have the day.

10 CHAIRMAN:

11 What's the day?

12 ATTORNEY BONNER:

13 July 30th.

14 CHAIRMAN:

15 July 30th, okay.

16 ATTORNEY BONNER:

17 That was when the patrons entered the
18 casino with a six-year-old child who had been left in
19 the car. That was at 1:27. A review of surveillance
20 tape showed that at 1:10 a male entered the property
21 and left the six-year-old. So, at 1:10 the child was
22 left in the vehicle. And at 1:27 the child was
23 brought into the casino by two patrons. So again,
24 patrons alert to the issue, respond --- that was a 17-
25 minute response time.

1 CHAIRMAN:

2 And how did those patrons find the child?

3 ATTORNEY BONNER:

4 My summary does not detail that. The
5 assumption is they were walking into the casino and
6 saw the child, but I don't have that specific data.

7 CHAIRMAN:

8 Was the child in or out of the car; do
9 you know?

10 ATTORNEY BONNER:

11 The report is the child was left in the
12 car.

13 CHAIRMAN:

14 All right. If you could follow up with
15 that. I'd like to know specifically --- there were
16 rumors on this that actually the child was walking by
17 him or herself in the parking lot when the patrons
18 came upon the child, which is obviously even more
19 disconcerting because somebody else could have picked
20 that child up and ---

21 ATTORNEY BONNER:

22 Agreed. Sure.

23 CHAIRMAN:

24 --- not brought them into the casino.

25 ATTORNEY BONNER:

1 I will check that. I'm sorry I don't
2 have it.

3 CHAIRMAN:

4 All right. So July 30th, 1:10, guy
5 leaves the car. 1:27, patrons bring him in. So 17
6 minutes elapse time. Okay? And again, it was just
7 one child.

8 ATTORNEY BONNER:

9 And I can tell you, Mr. Chairman, in
10 response to that issue that the security report
11 indicates that the patrons found the child in the
12 parking lot. So apparently the child was not in the
13 vehicle, as you had indicated.

14 CHAIRMAN:

15 Okay.

16 ATTORNEY BONNER:

17 I'll make all this information available
18 to you.

19 CHAIRMAN:

20 Thank you. Okay. Second incident?

21 ATTORNEY BONNER:

22 Let me find my report. We had an
23 incident report on July 16th, Chairman. Ultimately,
24 our investigation concluded that the child was never
25 left unattended because our security officer actually

1 saw the vehicle drive in, followed the vehicle. As
2 the patrons exited the vehicle, the security officer
3 pulled up, stayed with the child and began the
4 notification process. But I can give you the date on
5 that. The child was not unattended because one of our
6 personnel was with the child, not that that's the way
7 you want it to be. However, this was on July 16th. I
8 don't know the day of the week. At 6:49 p.m., a
9 female enters in a vehicle, leaving three children in
10 the car. The security rover pulled up as she exited
11 the vehicle and attended the children. The female
12 adult returned to the vehicle 17 minutes later and was
13 arrested by the Bensalem Police right there on the
14 spot.

15 CHAIRMAN:

16 The Player Club history, I know we talked
17 a little bit about this. And I think when these
18 incidents happen --- Mr. Bonner, you gave us pretty
19 detailed information on the guardians. Could you,
20 again, for the public record, give us what you have on
21 the Player Club history of these two individuals?

22 ATTORNEY BONNER:

23 Yes. On the incident I just reported to
24 you, July 16th I believe it was, ---

25 CHAIRMAN:

1 Yes.

2 ATTORNEY BONNER:

3 --- that person never played. That
4 person got a Player's Card, but we have zero record of
5 play. And the ---.

6 CHAIRMAN:

7 Was that the individual that received the
8 coupon and was coming to play the coupon? I vaguely
9 remember seeing something about that in our materials.
10 I think one individual, I think, was coming in to
11 redeem a free play coupon.

12 ATTORNEY BONNER:

13 I'd have to check the detail on that,
14 Commissioner. It makes sense that there's no history
15 of play, that it's something that might have attracted
16 her to the property, but the female had no record of
17 play.

18 CHAIRMAN:

19 But they did have a Player's Club Card?

20 ATTORNEY BONNER:

21 But had a Player's Card, correct.

22 CHAIRMAN:

23 Okay. All right. And then the male of
24 the July 30th incident?

25 ATTORNEY BONNER:

1 The male for the July 30 incident has a
2 record of play --- and Commissioner, I misspoke. The
3 person with zero trips was one of the earlier
4 incidents in 2011. The person I just spoke of had a
5 record of --- in the calendar year 2011, 32 visits to
6 the property through mid-August.

7 CHAIRMAN:

8 Okay.

9 ATTORNEY BONNER:

10 A couple times a month.

11 CHAIRMAN:

12 And that was a couple times a month; it
13 wasn't 13 times in July?

14 ATTORNEY BONNER:

15 That is correct. It was spread pretty
16 well evenly throughout the year.

17 CHAIRMAN:

18 Okay. And then the ---?

19 ATTORNEY BONNER:

20 The other individual, the male, is a more
21 significant player. He began his play in 2008 but
22 only had seven visits from 2008 until March of 2011.
23 In March of 2011 --- since March of 2011, there appear
24 to be about 20 visits to the property at a relatively
25 modest level --- dollar level of play.

1 CHAIRMAN:

2 And again, spread throughout the month or
3 was it recent activity --- with increasing recent
4 activity for the July 30th incident?

5 ATTORNEY BONNER:

6 Very frequent play in July and infrequent
7 until July. About 20 visits in July and maybe four or
8 five before that.

9 CHAIRMAN:

10 Thank you for that information. I think
11 that's important just, you know, for public record.
12 Twenty-four (24)/7 coverage, you stated that you have
13 two roving patrols. And again, I don't mean to, you
14 know, belabor this issue, but are you willing to
15 testify that there are always, 365 days a year, 24
16 hours a day, two roving patrols in your parking lots?

17 ATTORNEY BONNER:

18 Barring a vehicle breakdown, ---

19 CHAIRMAN:

20 Okay.

21 ATTORNEY BONNER:

22 --- to which we attend immediately, a
23 personal emergency that may require one to make a
24 stop, they are assigned on a 24/7, 365 basis. As I
25 told you last year when you asked for a commitment, we

1 treat these as if they are mandated regulatory posts.
2 So, that failure to be on duty is essentially a
3 violation of internal controls and requires a certain
4 minimum staffing level. I have spoken with our
5 security director on numerous occasions to confirm
6 that these vehicles are there on a 24/7 basis. Every
7 time I'm told yes, and we understand the significance
8 of it.

9 CHAIRMAN:

10 Thank you. And the third vehicle on the
11 weekends, can you give us --- again, if you don't have
12 the specific information, just hours and dates of
13 coverage for that third vehicle?

14 ATTORNEY BONNER:

15 Yes. The third vehicle ---.

16 CHAIRMAN:

17 And the reason is that, you know, both of
18 these incidents --- I understand they occurred on
19 different days, but both of these incidents just
20 happened to occur on Saturdays.

21 ATTORNEY BONNER:

22 The third vehicle is on duty from 7:00
23 p.m. until 3:00 a.m. Friday evening into Saturday
24 morning, the same times --- let me see if I'm reading
25 this right. I'm sorry. 7:00 p.m. to 3:00 a.m. on

1 Friday into Saturday, and the same time again Saturday
2 into Sunday morning. So, 7:00 p.m. to 3:00 a.m. And
3 then on Sunday, from 2:00 p.m. until 10:00 p.m. is our
4 busy time on Sunday.

5 CHAIRMAN:

6 Thank you. And my last comment is, to
7 follow up on Cyrus' comment, you know, I think that,
8 for whatever reason, your casino appears to be more
9 afflicted, almost --- not exclusively but pretty close
10 to exclusively, afflicted with this problem. And you
11 know, the bike patrols may make, you know, some sense.
12 I'm not going to sit here and tell you how to run your
13 business, but I think they're a little bit more agile
14 and able to get in and out of cars. Having said that,
15 I also think that, you know, parental responsibility
16 is paramount here. And you know, as Commissioner
17 Ginty said earlier and Commissioner Trujillo, when
18 you're talking about billboards, I mean, this segment
19 of the population just doesn't appear to get it. And
20 you know, these folks need to be given a message. And
21 whether it's, you know, incarcerations, significant
22 fines, whatever it is, we will be following up with
23 some of the law enforcement officials on this issue.

24 ATTORNEY BONNER:

25 We'll appreciate that as well.

1 MR. TRUJILLO:

2 Mr. Chairman?

3 CHAIRMAN:

4 Yes, Commissioner Trujillo.

5 MR. TRUJILLO:

6 One other follow up on that issue. Mr.
7 Bonner, beyond the law enforcement, are the child
8 welfare officials notified when one of these incidents
9 occurs?

10 ATTORNEY BONNER:

11 Commissioner, I'm not certain of that. I
12 believe through the criminal justice system
13 notifications are made in matters involving children.
14 I don't know the particular disposition of any of
15 these particular cases, but I certainly will see if I
16 can find some of that information out and get it to
17 you.

18 MR. TRUJILLO:

19 Yes, because --- and Cyrus, because it
20 seems to me that if there is not a consistent thread
21 with respect to the level of play or the geography or
22 other things, there is one consistent thread and that
23 is that you have absolutely irresponsible parents who
24 have, in my view, lost the right to care for their
25 children. And that seems to me to be beyond the law

1 enforcement --- beyond the law enforcement part of
2 this, there has to be some level of involvement by the
3 authorities to look into child welfare. And perhaps
4 if --- as part of your work, Cyrus, with the casino,
5 if you could coordinate or speak with some of the
6 child welfare officials in Bucks County, Philadelphia
7 County and the like, that may also have some impact.

8 ATTORNEY PITRE:

9 I'll reach out to the DA's office, and
10 we'll go from there in terms of reaching out to
11 everyone else.

12 MR. GINTY:

13 Can I add to that, Mr. Chairman?

14 CHAIRMAN:

15 Yes.

16 MR. GINTY:

17 And I don't know whether this is
18 appropriate for Cyrus or the casino themselves, but
19 you are good at reporting incidents. We read the
20 details in the papers, but there's no formal process
21 where we see the dispositions of these cases. And not
22 just Parx but for all casinos, that we report not only
23 the incident but that we follow up with dispositions,
24 including criminal action and child welfare responses
25 so that at some point we will have a good database to

1 see what's going on.

2 ATTORNEY BONNER:

3 We'll discover that and get it to you as
4 well.

5 CHAIRMAN:

6 Any other questions? Okay. Thank you
7 very much for being here today.

8 ATTORNEY BONNER:

9 Thank you, Chairman. Thank you,
10 Commissioners, for the opportunity.

11 * * * * *

12 HEARING CONCLUDED AT 10:40 A.M.

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15 CERTIFICATE

16 I hereby certify that the foregoing
17 proceedings, hearing held before Chairman Fajt, was
18 reported by me on 08/18/2011 and that I Tyler S.
19 Rhoads read this transcript and that I attest that
20 this transcript is a true and accurate record of the
21 proceeding.

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