

HOLLYWOOD CASINO AT PENN NATIONAL RACE COURSE

Public Input Hearing

August 28, 2024

OHA Docket #12930-2024

INTRODUCTIONS

- Tony Frabbiele, Vice President & General Manager
- Michele Collins, Vice President & Assistant General Manager
- Kim Rego, Vice President of Human Resources
- Alex Hvizda, Regional Director of Compliance
- •Adrian King, Ballard Spahr

INTRODUCTIONS

Tony Frabbiele

Vice President & GM

Michele Collins

Vice President & AGM

Kim Rego

Vice President of Human Resources

Jenny Brown

Vice President of Regional Marketing

Mike Mueller

Vice President of Operations

Vacant

Vice President & CFO

Doug McLaughlin

Multi-Property Director of HR

Drew Bartoldson

Multi-Property Director of Marketing

Andrew Watts

Director of Casino Operations

Aaron Cromwell

Director of Planning & Analysis

Maria Whiteside

Director of Food & Beverage

Sue Dye

Director of Player Development

Nick Sheleman

Director of VGT Operations

Alex Zulli

Director of Facilities

Eric Johnston

Director of Racing

Harry Garula Director of Surveillance **Bill Hanna**

Director of IT

Greg DeMarco

Director of Security

Alex Hvizda

Director of Compliance



INVESTMENTS & IMPROVEMENTS

LEADING THE WAY

01/10/2018	Cat 4 Auction Winner (1st in PA)	10/21/2020	Live Dealer iCasino (1st in PA)
11/17/2018	Retail Sports Wagering (1st in PA)	04/05/2021	RG Brochure QR Codes (1st in PA)
07/15/2019	iCasino (1st in PA)	06/30/2021	Cashless Wagering (1st in PA)
08/12/2019	iCasino app in Apple Store (1st in PA)	07/27/2021	EveriCompliance (1st in PA)
08/16/2019	VGTs (1 st in PA)	12/15/2022	Statewide Linked Table Games Progressive (1st in PA)
12/18/2019	Cat 4 License Approval (1st in PA)	05/03/2024	Direct Bet Coupon Approval (1st in PA)

CONTINUOUS REINVESTMENT

Sportsbook—\$6.3M



Carpet Replacement—\$1.8M



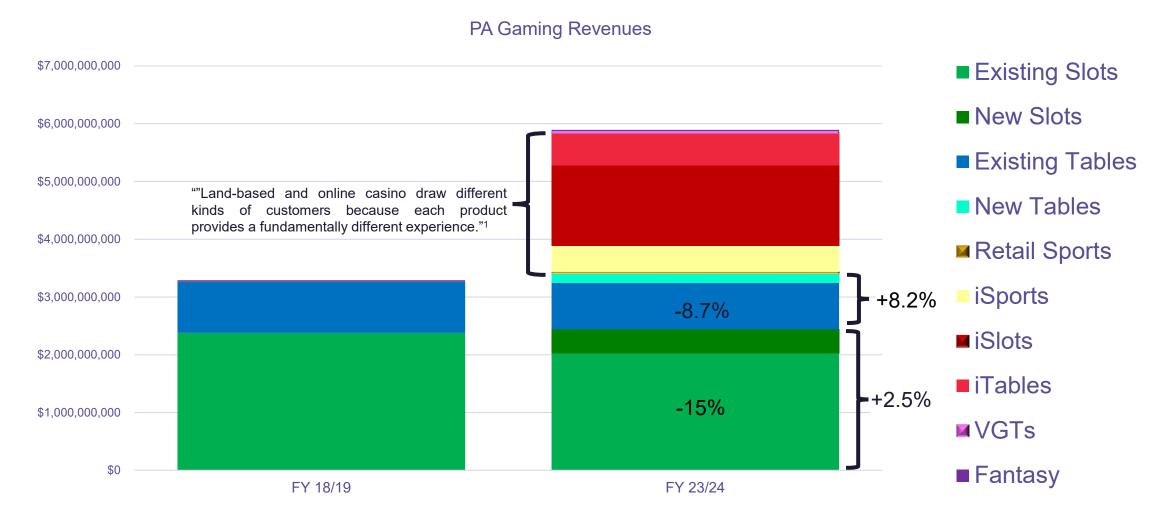
Manganese Filtration System—\$3.2M



BY THE NUMBERS

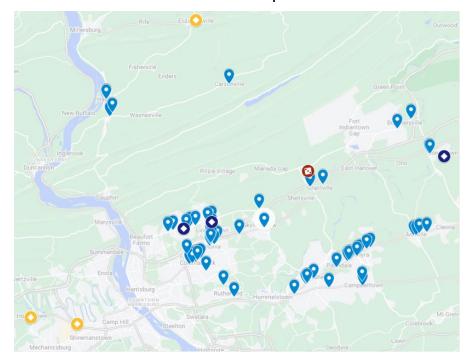
•	\$3.8B	Gross Gaming Revenue Since 2008	
•	\$2.2B • \$1.2B • \$173M • \$185M • \$282M • \$66.5M • \$10M • \$10M • \$353M • \$18M • \$7.1M	Gaming/Racing Taxes and Fees Paid Commonwealth of Pennsylvania Economic Development Fund Section 1401 Assessment to Commonwealth of Pennsylvania Local Share Assessment—Municipal and County Slot & Table Games Initial License Fees Interactive Gaming Certificate Fee Sports Wagering Certificate Fee PA Race Horse Development Fund PA Horsemen's Benevolent & Protective Association PA Pari-mutuel Taxes	
•	\$385M \$47M \$133M	Salaries and wages paid since 2008 Benefits paid since 2008 Payroll taxes since 2008	
•	\$12M • \$3.0M • \$1.3M	Local and State Vendor Purchasing (annually) Dauphin & Contiguous Counties (annually) MBE/WBE Purchases (annually)	

STATE OF THE COMMONWEALTH



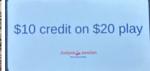
SKILL GAMES IMPACT

10-Mile Radius Around PNRC 325+ "Skill Games" | 77+ Locations











Locations with 10+ "Skill Games" within 10 miles of PNRC

- Keystone Club (20 "skill games")
- DB's Smoke and Vape (10 "skill games")
- First Choice Convenience Store (10 "skill games")



Locations with 10+ "Skill Games" within 20 miles of PNRC

- Skill Games Kingdom (32 "skill games")
- Jackpot Junction (18 "skill games")
- Koppy's on the Square (10 "skill games")



Locations with "Skill Games" in Grantville

- Sunoco(5 "skill games")
- Thoroughbreds (2 "skill games")







Continued Expansion

- Turkey Hill Minitmart, Allentown Blvd. (1 "skill game")
- Turkey Hill Minitmart, Hersheypark Dr. (2 "skill games")
- Turkey Hill Minitmart, N. Mountain Road (2 "skill games")
- Turkey Hill Minitmart, Rt. 322 (Hershey) (2 "skill games")



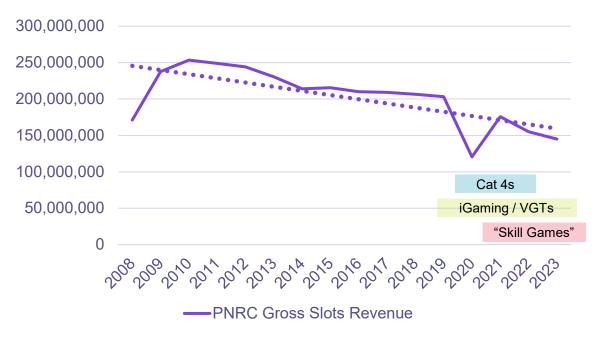




OPERATIONS



SLOTS



- \$1.7M Slot Capital (annually)
- Smoking
 - 2019—44% of square footage / 57% of slots
 - 2024—26% of square footage / 33% of slots

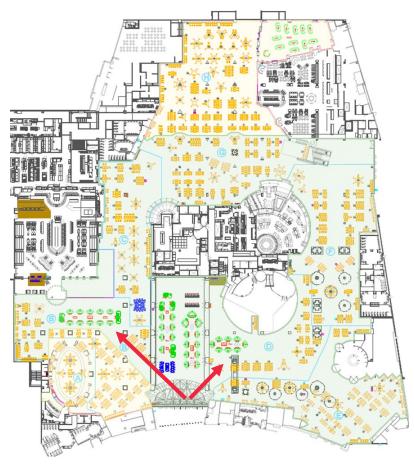
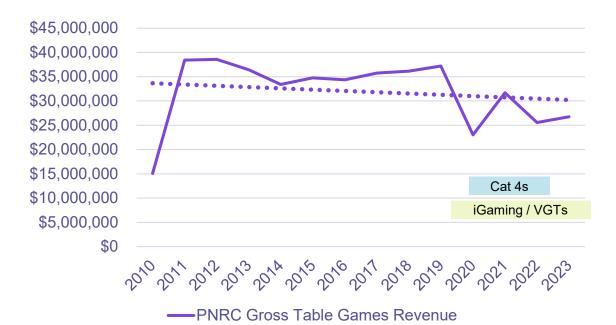




TABLE GAMES





Statewide Linked Hollywood Table Games Progressive

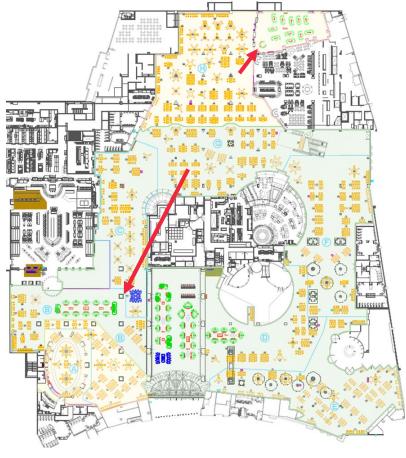
Blazing 7s

- \$4.2M Wagered
- \$1.4M Jackpots
 - \$254,067 (4/7/23)
- \$247,973 (3/29/24)
- \$205,694 (8/5/23)

Five Card

- \$6.1M Wagered
- \$742K Jackpots
 - \$71,256 (12/22/23)
 - \$66,902 (12/1/23)
 - \$66,297 (12/25/23)









SPORTS BETTING











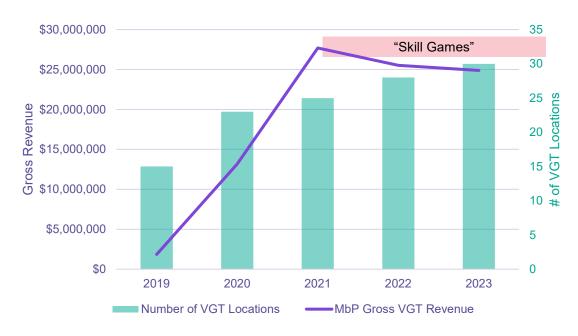








VGTs



MARQUEE

BY PENN ENTERTAINMENT





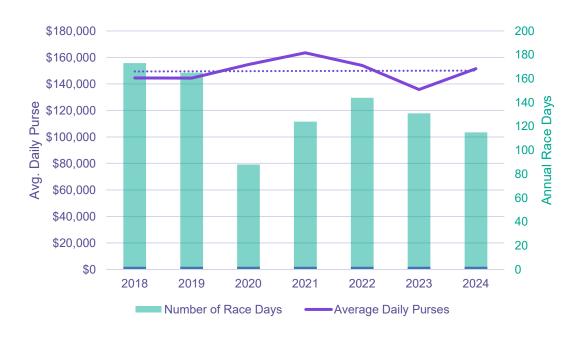








RACING



- PRHDF Contributions—Down 42% from FY 18/19 to 23/24
- Penn Mile—Grade 3, \$400,000
 - \$5.7M handle (record)
 - Frankie Dettori and Javier Castellano
- Camels, Ostriches, and Zebras
 - ~8,000 attendees (record)









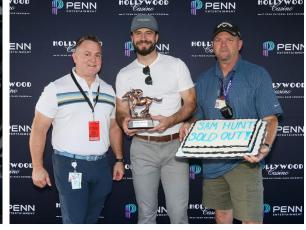


NON-GAMING















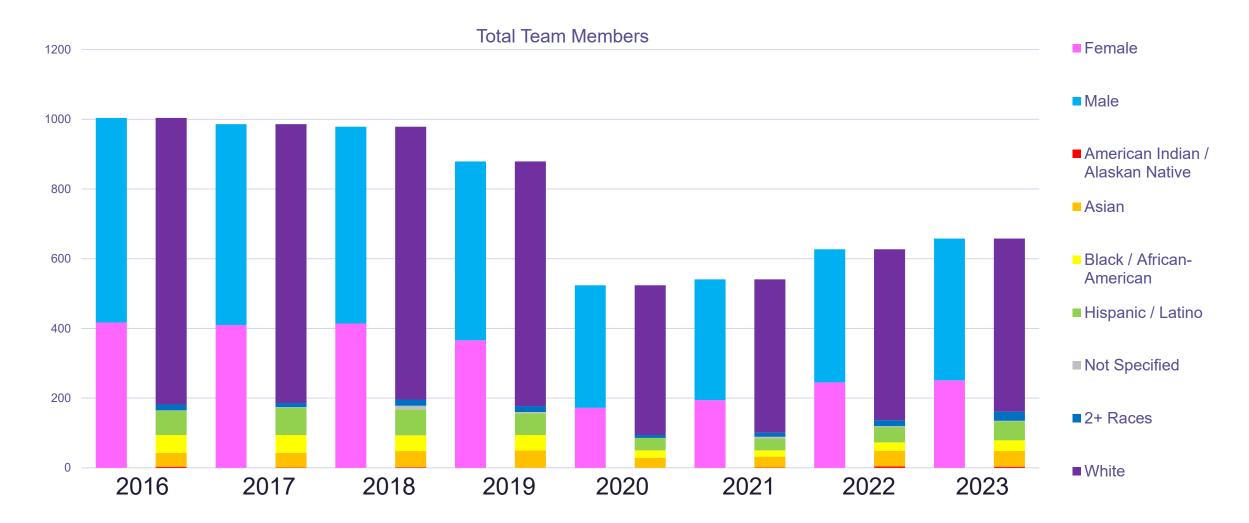






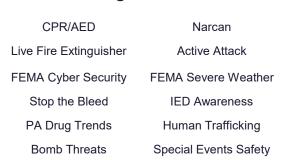
OUR PEOPLE

REFLECTING OUR COMMUNITY



GROWING TOGETHER

- From 2018 to 2024:
 - 73 Hourly to Salary Promotions
 - 45% female
 - 21% racial minority
 - 68% under 40
- Workforce Development
 - Penn Women
 - Emerging Leaders Program
 - Mid-Career Leadership Program
 - Penn Mentoring Program
 - Free Trainings/Certifications











KEEPING IT FUN

Turnover











OUR COMMUNITY

GIVING BACK





\$150,000+





\$140,000+





\$115,000+





\$90,000+









2 Tickets to any concert for all 355 faculty and staff

SHOWING UP

























