COMMONWEALTH OF PENNSYLVANIA

GAMING CONTROL BOARD

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IN RE: DOWNS RACING, L.P., D/B/A MOHEGAN

PENNSYLVANIA - CATEGORY 1 LICENSE RENEWAL

GID #1267-5

* * * * * * * *

BEFORE: MEMBERS OF THE BOARD:

DENISE J. SMYLER, CHAIR

Frank Dermody

Shawn Dillon

David S. Hickernell

Sara Manzano-Diaz

Nedia Ralston

Frances J. Regan

Reporter: Derek Richmond

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MEETING: Wednesday, January 24, 2024

10:01 a.m.

LOCATION: Pennsylvania Gaming Control Board

Commonwealth Tower

Strawberry Square Complex

303 Walnut Street, 2nd Floor

Harrisburg, PA 17101

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PROCEEDINGS 1 2 3 CHAIR: We will now hear from Downs 4 Racing, L.P., doing business as Mohegan Pennsylvania, 5 and the Office of Enforcement Counsel (OEC), 6 regarding Mohegan Category 1 License Renewal. I would 7 ask if there are any nonattorneys who will be presenting evidence today in this proceeding that 9 they please stand and be sworn in by the Court 10 Reporter at this time. 11 COURT REPORTER: If you just all raise 12 your right hand. 13 14 WITNESSES SWORN EN MASSE 15 16 Thank you. I would also ask CHAIR: 17 that everyone who's going to speak, to please state 18 and spell your name for the Court Reporter prior to 19 your presentation. Mohegan, you may begin. 20 ATTORNEY HAYES: Thank you, Madam 21 Chair. Prior to the start of today's proceeding, I 22 did give the names to the Stenographer those who will 23 be offering testimony. So, hopefully that will 24 assist in translating the names.

CHAIR: Well, they all - all they have

1 to do is state their names so she'll (sic) know who's 2 speaking.

ATTORNEY HAYES: That's right.

4 Exactly. Good morning, Madam Chair and members of

5 the Board. I'm Kevin Hayes of the Law Firm Saiber,

6 and I appear before you today on behalf of Downs

7 Racing LP, a Category 1 Slot Machine Licensee who

8 operates the racetrack and licensed casino facility

9 in Luzerne County known as Mohegan Pennsylvania.

Specifically, I appear before you today with representatives of Mohegan Pennsylvania, under the leadership of its President and General Manager, Tony Carlucci in connection with the Renewal Application of its Category 1 Slot Machine License.

As you know, Mohegan Pennsylvania became our state's first casino when it opened its doors to the public on November 14, 2006, after the passage of the original Gaming Act. The opening of Mohegan Pennsylvania was the next major milestone in the history of Pennsylvania gaming. For those of us who were involved in Pennsylvania's gaming industry at that time, which includes many of your staff members who I see here today, the opening of that casino was a memorable and important event.

Since opening our Pennsylvania's first

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casino, the Mohegan Tribal Gaming Authority has
1
2
   overdelivered on its commitment made to this Board
3
   and took a dated racetrack and grandstand facility
   and created Northeastern Pennsylvania's premier
 4
5
   entertainment and tourism destination.
                                            Ιn
   collaboration with this Board, Mohegan Pennsylvania
6
7
   has achieved the goals and objectives of the Gaming
8
   Act.
9
                   Here to tell you about Mohegan's
10
   Pennsylvania's track record is its President and
11
   General Manager, Tony Carlucci. Tony?
12
                   MR. CARLUCCI: Madam Chair,
   Commissioners, thanks for taking the time with us
13
14
   today. Good to see all of you again. I have with me
15
   today, as Kevin mentioned, President and General
   Manager, I have with me today, Rich Roberts, who's
16
17
   President of Digital Gaming, Connecticut.
18
   Dave Parfrey, our Vice President of Marketing.
19
   Chrzan, our Director of Compliance. Katie Borkowski,
20
   our Vice President of Human Resources and Kevin, our
   outside Counsel who already introduced himself.
21
22
                   I can't do two things.
                                           It's only a
23
   title that I look, like I know what I'm doing. So,
```

(814) 536-8908

Mohegan PA being one of them. We're proud to say our

our organization owns outright four properties,

24

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flagship property is in Connecticut. I'm sorry, our
1
2
   flagship property is in Connecticut and we're very
3
   proud to announce that we just opened our INSPIRE in
   South Korea, our first International market.
 4
                                                  We also
5
   manager four other properties, ilani, Niagara - two
   in Niagara, Canada and Resorts in Atlantic City.
6
7
                   As a reminder, I'm sure you already
8
   know, but we are owned outright by a minority
   company, Mohegan Tribe of Connecticut. Our
10
   management Board, as well as our CEO are Native
11
   American and we are a company that's very committed
12
   to diversity. With that said, I'm going to hand it
   over to Dave Parfrey.
13
14
                   MR. PARFREY: David Parfrey, Vice
15
   President of Marketing Operations. Good morning,
16
   Madam Chair and Commissioners. Thank you for your
17
   time today. As a day-one member of the Mohegan team,
   I personally witnessed the commitment of transforming
18
19
   a property that consisted not only of a racetrack
20
   built in 1965, a dated racetrack, as Kevin had
21
   mentioned, but transforming that into a fully
   integrated resort.
22
23
                   That didn't happen on day one.
                                                    Ιt
24
   happened over time, and what we see here on this
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particular slide is in 2006, Mohegan tribe of Indians

had their first venture off of sovereign land in
Connecticut. And as Tony just mentioned, we went
global recently with the opening of INSPIRE.

Our transformation pretty much started with three major phases. The opening of Pennsylvania's first casino, our phase two permanent facility, which began in November - August of 2008, and then our Hotel and Convention Center, which was a game changer I will talk about momentarily.

In addition to that, we have many additional projects that have taken place over those years. We had over - almost \$10 million invested into just the horseracing portion of our facility alone. We had our heat - our combined heat and power Cogen Plant back in 2016. That was a project with not only Mohegan, but UGI. And as a - as part of our commitment to the community, we worked with the Penn State Hazleton Engineering students and department to help oversee that project and get them more involved.

We had, most recently, with the onset of iGaming and Sportsbook, we launched that in 2019. And then in addition, we always want our property to be fully refreshed. We're always looking at new amenities to bring in, if not repurposing and repositioning those current outlets.

And lastly, our hotel remodel, \$8.3 million in 2022. That was redoing all of our rooms from the 2013 hotel project.

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Our gaming space, 67,000 square feet, which features approximately - a little over 1,600 slot machines, almost 60 table games, as well as our Sportsbook and our live harness and simulcast wagering facility.

Our Hotel and Convention Center. So, back in 2013, we built our hotel with 238 rooms, seats - suites. It's also home to a locally-operated spa, as well as a Bean and Vine Bar - Bean and Wine (sic) Bar and our Wisecrackers Comedy Club. That 20,000 square feet is anchored by our Keystone Grand Ballroom, which was a huge game changer in our market. It did create the ability for us, through hard work and dedication, to be the premier event space in our region, not just for black tie events or widescale galas. Also one of our largest, most prestigious events of last year, which was the Maxwell Football Club Awards, but we're also - with 20,000 square feet, we're able to work with local charities to donate that space for them for some of their larger traffic events, fundraising events.

Dining at Mohegan Pennsylvania; 11

- restaurants, everything from grab-and-go, to some of our anchor restaurants such as Ruth (sic) Chris

 Steakhouse. So, a little bit of everything for
- 4 everyone.

And we can't forget where we came

from, and that is Pocono Downs Racetrack. Thirty
five (35) employees, 136 race days. We still are one

of the fastest tracks in North America and we did

hold the title for the fastest time up until last

year. Home to the Breeders Crown, a very prestigious

event, multiple times.

and then looking at the economic gaming. So, truly from the gaming side of things, \$2.2 billion since inception, most recently with iGaming and Sportsbook coming on, adding another 65 million. And then on the racing front, \$359,000,000 since inception, driven primarily from the casino revenues. In addition, \$42 million from the racetrack handle revenues and admission taxes and purses paid. So, \$431,000,000 to keep the best owners, drivers and racers coming to our racetracks in Pennsylvania, which also helps out the agricultural industry. And then truly looking local, economic impact from property taxes all the way down through amusement taxes since inception, \$67 million.

1 | Thank you.

2 MR. CARLUCCI: Rich Roberts will be 3 speaking now.

MR. ROBERTS: Good morning, Madam
Chairwoman and Commissioners. My name is Rich
Roberts. I'm the President of Mohegan Digital. I'm
here to just give a couple of slides on our launch
here in Pennsylvania in a couple of months. So, we
are planning to launch the Mohegan, PA Casino online
on March 18th and it'll be a soft launch. So, we'll
be starting with some of our internal customers and
working forward to an April 18th full launch, which
we will have our whole Momentum Program then.

So, the key for Mohegan is engaging our players with our Momentum Card to bring them back to the casino. It's a full omnichannel 360 program to get more traffic back to the casino. During this time, we're also going to be working with the Unibet team and I'll get to that side in a second, but we're going to work with their team and making sure there's a nice transition of players on their app to our app.

We are in weekly contact with the
Unibet team. The goal is to make sure that the
Mohegan app will be available as they are leaving the
state. The time period right now is roughly June

- 1 | that the digital app will be going away with Unibet.
- 2 | We will have about two months to transition the
- 3 players over from their app to our app. We're
- 4 focusing on our VIP management and customer care so
- 5 that the players have that soft landing, as I like to
- 6 call it, in terms of being able to have that Mohegan
- 7 entity take over for the players.
- And we are also supporting
- 9 opportunities for the Unibet employees. So, we do
- 10 have some job openings. We've hired a couple people
- 11 already, but we hope to hire more as we have this
- 12 transition. Thank you.
- MR. CARLUCCI: Ron Chrzan will come up
- 14 now. Sorry that we're playing musical chairs here.
- MR. CHRZAN: Good morning, Madam Chair
- 16 and Commissioners. It's nice to see you all. Thank
- 17 | you for taking the time today to see us.
- 18 So the first my name is Ron Chrzan.
- 19 I'm the Director of Compliance. So, the first thing
- 20 I'd like to do is take you through our Responsible
- 21 | Gaming and Responsible Alcohol Management Program.
- 22 On the Responsible Alcohol Management
- 23 Program, on that front, we were certified as a
- 24 property, most recently as June 8th of 2023. We do
- 25 require that 100 percent of our alcohol service staff

is RAMP trained as well. The requirements is 50
percent. We train a hundred percent of our staff,
and we do pay all of the training costs for our - for
our staff there.

On the responsible gaming front, also, 100 percent of our employees are trained in responsible gaming. We partner with the Council on Compulsive Gambling of Pennsylvania for our training, and that's the training that's used year round at our casino. We have a very detailed Responsible Gaming Policy and Procedures to follow in all situations.

And finally, just something we wanted to note is that if somebody is excluded from our - from iGaming, we also exclude them from visiting our brick-and-mortar facility as well.

All right. Next, I'd like to talk about the minor prevention and unattended minors; some initiatives we've taken to better control these two areas. So, specifically for minor prevention, we have created a few incentive programs for our security team to follow. It'll be the programs if they - every hundred days where they do not allow a minor onto the floor, they receive a bonus as a department. And also, if they identify fake IDs, we also reward them for that.

We've upgraded our ID scanners and use a photo comparison tool, which has really been helpful also in identifying people who are not of age. For high-volume days, we staff additional security officers at our posts to make sure we have eyes everywhere. And we've also decreased the width of our security gates, just making it more focused for people to walk through. So, there's really no chance of somebody walking by a security podium without being directly in front of a security officer.

And then next would be for unattended minors. Some of the changes we've made here to draw attention to this and to better catch is we've added signage at the entrance - at each entrance of our facility. Our team members are trained, and they also sign off on an acknowledgment form that they've gone through the training and they understand it. We have scrolling messages on all of our interior TVs.

We've upgraded our exterior cameras in the parking lot to be - to capture light to better see inside of vehicles on the entire parking lot during the nighttime hours.

And finally, we've added some fixed cameras in security and surveillance that focus on

- high-traffic areas, such as the food court entrances
 and exits, just to constantly be vigilant of people
- 3 that may of minors that might be there.
- 4 Next, the commitment to the local
- 5 community. So, as you could see, since inception,
- 6 | we've donated nearly \$5 million to charitable
- 7 contributions. In the last 12 months, we've donated
- 8 142,000. I won't go through the names of necessarily
- 9 who we donate to, but on the right up there, we
- 10 listed some of our larger partners. And over the
- 11 | last few years we've donated to hundreds of different
- 12 charities, trying to help wherever we can.
- Then in the community, you know, since
- 14 | inception, Mohegan is we really we pride
- 15 ourselves in being a good community partner. We like
- 16 to partner with organizations and groups in our
- 17 community to be part of it. We have donated our -
- 18 | I'm sorry, excuse me. Thirty-three (33) percent of
- 19 our total vendor spend has been with local businesses
- 20 and contractors since inception. Over five percent
- 21 of our total vendor spend has been with
- 22 minority-owned businesses. And as recently as April
- 23 of 2023, we held a diversity vendor fair in which we
- 24 | had 11 casinos and 17 vendors attend. They were all
- 25 minority and women-owned businesses, so it was great

1 to hopefully drive some business for them and let the 2 other casinos see what kind of products they have.

And from concerts and special events.

So we host - every Thursday, we - we host Party on the Patio in the summer and in the early fall. It's a free concert series to the public. We do get thousands of people attending this on a weekly basis. It really has turned into one of the premier events in Northeastern Pennsylvania. People look forward to it. We have some really great acts there.

We also do some ticket events. You know, like last year as an example, we had Pat Benatar, Bret Michaels, Kool & the Gang. We regularly hold murder mystery comedy shows.

Different events to get people to our property and to see it. And we also held Oktoberfest this year, which was a very large two-day event, just - and that was an outdoor festival that was also free admission at our property, just for people to come and enjoy the festivities. Thank you.

MS. BORKOWSKI: Good morning, Madam

Chair and Commissioners. My name is Katie Borkowski.

- 1 | I'm the Vice President of Human Resources at Mohegan
- 2 | Pennsylvania. Mohegan Pennsylvania takes pride in
- 3 our diversity endeavors, and we're confident that our
- 4 positive work positive effects of our plan and our
- 5 employment program can be seen in our work
- 6 environment. We have established a diversity
- 7 committee that meets on a quarterly basis. We have a
- 8 diversity submission to the state that is reported
- 9 quarterly. And like Ron had mentioned, we strive to
- 10 implement diversity in our vendor spend.
- We have a history of providing
- 12 opportunity and creating a diverse work diverse and
- 13 | welcoming work environment where we have 18.6 percent
- 14 of our total workforce fall into the minority
- 15 category, which is outpacing our current and local
- 16 demographic at 17.7 percent, but we're not stopping
- 17 | there. We are working closely with the NAACP, the
- 18 | Hispanic Chamber of Commerce out of the Lehigh
- 19 Valley, and then our local Hazleton Integration
- 20 | Project. 8.6 of those individuals do hold management
- 21 and professional levels, and then 47.1 percent of our
- 22 total workforce do consist of females.
- We have 891 total team members, 598 of
- 24 those individuals are full time, 374 of our team
- 25 members have been with us for over ten-plus years.

That's something that we're very proud to say, that
we create an environment where people want to stay
long term. And even a greater number that we're
proud to speak of is that we still have 84 day-one
team members, some of which are here with me today.
99.9 percent of those individuals do reside in
Pennsylvania, and 96.7 of those employees are right

in our northeast region.

Dur commitment to our team members can be reflected in the total salaries and wages that we do offer our team members and have since 2006. In addition to the benefits that we offer our team members, which are your medical, dental vision, your 401(k) for full time, part time and seasonal team members, tuition reimbursement, free meals every time that someone is working. And an Employee Assistance Program, which is a confidential hotline where people can seek the help that they need, a mental-health app, perfect-attendance bonus, sign-on bonuses are just to name a few.

And then one of the things that we're most proud of is that our leadership team at Mohegan Pennsylvania, has served on more than ten local community Boards. And we also work really closely with the local colleges and the universities that we

- 1 have right in our neighborhood to provide
- 2 internships, to attend career fairs on a regular
- 3 basis, provide on-the-job training, interview skills,
- 4 and conducting on-campus interviews. So, with that,
- 5 I'm going to turn it back over to Kevin? Tony?
- 6 MR. CARLUCCI: Madam Chair,
- 7 | Commissioners, that completes our presentation today,
- 8 and we're available for any questions.
- 9 CHAIR: Thank you. Enforcement
- 10 | Counsel, do you have any questions?
- 11 ATTORNEY HURST: Thank you, Madam
- 12 Chair. Wesley Hurst, H-U-R-S-T, with the OEC. If
- 13 you could please turn to slide eight regarding the
- 14 | slot machines and table games in the facility.
- MR. CARLUCCI: Ron will answer this
- 16 question.
- 17 ATTORNEY HURST: How far along is
- 18 | Mohegan in the process of reducing the number of slot
- 19 machines on the Gaming Floor since its Petition for
- 20 | slot machine reduction was granted in September 2023?
- 21 MR. CHRZAN: So, right now we are -
- 22 there's three phases total to complete the slot
- 23 reduction. We have one of those phases complete. In
- 24 total, we will have been gone from 1,670 machines
- 25 down to 1,550. So, a 120 machine reduction. The

- 1 | first phase that we completed currently has 41 of
- 2 those removed. The next two phases are scheduled for
- 3 | February and April, with a complete project
- 4 completion by mid-May.
- 5 ATTORNEY HURST: Thank you. And
- 6 regarding Unibet's departure from the North American
- 7 | market, will Unibet's departure affect Mohegan's
- 8 ability to offer interactive gaming or sports
- 9 wagering in the interim?
- 10 MR. ROBERTS: No. We are working on a
- 11 | separate platform than Unibet so our development
- 12 | will continue as I had shown earlier today.
- 13 ATTORNEY HURST: Thank you. And
- 14 | finally, based on the policies and initiatives that
- 15 Mohegan discussed regarding unattended minors, when
- 16 were these policies and initiatives implemented and
- 17 how far along are you in the process?
- 18 MR. CARLUCCI: All the items have been
- 19 implemented since the end of calendar year 2021. All
- 20 departments have received this training. We also go
- 21 through it in new-hire orientation, and there's a
- 22 | yearly refresher on these policies.
- 23 ATTORNEY HURST: Thank you. The OEC
- 24 has no further questions.
- 25 | CHAIR: Commissioners, does anybody

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23
   have any questions for Mohegan? Let me just ask
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2
   Sara, since she's on the phone. Sara, do you have
3
   any questions for Mohegan?
 4
                   MS. MANZANO-DIAZ:
                                      No.
                                           No, not at
5
   this time.
               Thank you.
6
                   CHAIR: Okay.
7
                   Any other Commissioner?
                                            No?
                   Okay.
9
                   I just wanted to be clear about the
10
   software and the program that's being developed to
11
   replace Unibet. Is that being developed in-house by
12
   Mohegan?
13
                   MR. ROBERTS:
                                 No.
                                      We're using a
   third-party group, Apollo Interactive. So, they are
14
15
   licensed here in the state and they had worked with
16
   Unibet in the past. They also work with a couple
17
   other groups here in the state.
18
                   CHAIR: Okay.
19
                   But they are licensed?
20
                   MR. ROBERTS: Yes, they are.
21
                   CHAIR:
                           Okay.
22
                   Thank you.
23
                   MR. ROBERTS: You're welcome.
24
                   CHAIR: Okay. Enforcement Counsel, do
25
   you have a presentation for the Board?
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ATTORNEY HURST: The OEC does not have a formal presentation. However, OEC was prepared to make a statement.

CHAIR: Proceed.

Prior to today's hearing, the OEC provided Mohegan Pennsylvania, with an update to information provided by the Pennsylvania State Police Bureau of Gaming Enforcement regarding arrest statistics up to and including December 31st, 2023. The OEC also provided Mohegan Pennsylvania, with an update to information provided by the Pennsylvania State Police Bureau of Liquor Control Enforcement, confirming that no actions have been taken by the Bureau since Mohegan Pennsylvania's Public Input Hearing.

An update to information provided by the Pennsylvania Department of Revenue confirming that Mohegan Pennsylvania currently owes zero tax balance, and updated information provided by the Pennsylvania State Horse Racing Commission confirming that Mohegan Pennsylvania's Horse Racing License is in good standing.

The OEC requests that these Exhibits 1 2 marked 1A, 2A, 4A and 5A be admitted to the record. 3 The OEC further requests that Exhibit 4A, regarding 4 Mohegan Pennsylvania's Tax Compliance, be marked as 5 Confidential. 6 7 (Whereupon, OEC Exhibit 1A, Document, was marked for identification.) 9 (Whereupon, OEC Exhibit 2A, Document, was marked 10 for identification.) 11 (Whereupon, OEC Exhibit 4A, Tax Compliance

Document (Confidential), was marked for

identification.)

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14 (Whereupon, OEC Exhibit 5A, Document, was marked for identification.)

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ATTORNEY HURST: Additionally, the OEC confirmed that no further enforcement actions have been taken against Mohegan Pennsylvania since the Public Input Hearing held on September 21st, 2023. While the OEC will not provide a formal presentation to the Board, the OEC would like to note for the record that it has submitted the final Background Investigation Reports to the Board, and the Bureau of Licensing has submitted the Renewal Suitability

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   Report to the Board, which encompasses reports from
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2
   all the necessary offices and bureaus under the
3
   Board's jurisdiction.
                   As a result, the OEC is available for
 4
5
   any questions the Board may have regarding the
6
   information provided.
7
                   CHAIR:
                           Mohegan, do you have any
   questions for Enforcement Counsel?
9
                   ATTORNEY HAYES: No. No, Madam Chair.
10
                   CHAIR: Commissioners, any questions
   for Enforcement Counsel?
11
                   Commissioner Diaz?
12
13
                   MS. MANZANO-DIAZ: No, thank you.
14
                   CHAIR: Okay.
15
                   Any objection to the introduction of
16
   the documents?
17
                   ATTORNEY HAYES: No, Madam Chair.
18
19
        (Whereupon, OEC Exhibit 1A, Document, was
20
        admitted.)
21
        (Whereupon, OEC Exhibit 2A, Document, was
22
        admitted.)
23
        (Whereupon, OEC Exhibit 4A, Tax Compliance
24
        Document (Confidential), was admitted.)
25
        (Whereupon, OEC Exhibit 5A, Document, was
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27 admitted.) 1 2 3 CHAIR: And do you want to introduce 4 your slide? 5 ATTORNEY HAYES: Yes. 6 CHAIR: Okay. 7 ATTORNEY HAYES: Yeah, Madam Chair, can I - I move for the admission of the PowerPoint Presentation, which was presented earlier today, to 10 be entered as part of the official record of this 11 proceeding. 12 13 (Whereupon, Applicant Exhibit 1, PowerPoint 14 Presentation, was marked for identification.) 15 CHAIR: Any objection, Enforcement 16 17 Counsel? 18 ATTORNEY HURST: No objection. 19 20 (Whereupon, Applicant Exhibit 1, PowerPoint 21 Presentation, was admitted.) 22 23 CHAIR: Any other comments that you 24 would like to add, Mohegan? 25 ATTORNEY HAYES: Yes. On behalf of

Mohegan Pennsylvania, I would like to thank the 1 2 members of the Board Staff who worked so diligently 3 in getting us to this point here today. We fully recognize that in order for a Renewal Application to 4 5 be processed, it takes a tremendous amount of work on behalf of your staff and Investigators, Licensing 6 7 Analysts, Counsel, the Office of Diversity, and we truly appreciate all their hard work to get us to 9 this point today. 10 CHAIR: OEC, do you have anything you would like to add? 11 12 ATTORNEY HURST: OEC has nothing 13 further. 14 CHAIR: Okay. 15 Well, thank you. That concludes this proceeding. The matter will be put before the Board 16 17 for a vote later this morning during the Bureau of Licensing's portion of the agenda. Thank you very 18 19 much. 20 MR. CARLUCCI: Thank you for your time 21 today. 22 ATTORNEY HAYES: Thank you. 23 24 HEARING CONCLUDED 25

CERTIFICATE

I hereby certify that the foregoing proceedings, hearing held before Chair Smyler, was reported by me on January 24, 2024 and that I, Derek Richmond, read this transcript, and that I attest that this transcript is a true and accurate record of the proceeding.

Date the 13 day of February, 2024

Derek Richmond,

Court Reporter