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[vistaautismservices.org](http://vistaautismservices.org)

August 19, 2024

Honorable Denise J. Smyler, Chair  
PENNSYLVANIA GAMING CONTROL BOARD  
303 Walnut Street  
Commonwealth Tower, 5th Floor  
Harrisburg, PA 17101

Dear Chairperson Smyler,

On behalf of Vista Autism Services, I am writing to express our support for PENN Entertainment's renewal of its gaming license for Hollywood Casino at Penn National Racetrack. Vista Autism Services is a leading provider of autism services in Central Pennsylvania, and our partnership with PENN Entertainment has been invaluable in supporting our mission to improve the lives of individuals with autism and their families.

The demands on staff in the field of autism services are significant. Staff burnout is a persistent challenge in our industry, and employee retention is critical to maintaining the high standards of care we provide to individuals of all ages, from 18 months to adulthood. Through our partnership with PENN Entertainment, we have been able to offer our dedicated staff unique and meaningful perks that make a tangible difference in their well-being and job satisfaction. Most notably, PENN Entertainment has generously provided free concert tickets to our employees, which has helped us combat burnout and foster a positive work environment.

This partnership has become an integral part of our efforts to position Vista Autism Services as the employer of choice for professionals committed to supporting individuals with autism. The opportunities and experiences that PENN Entertainment has provided our staff have had a direct and positive impact on employee engagement, morale, and retention, all of which are critical to the continuity and quality of our services.

Moreover, PENN Entertainment's commitment to community support extends beyond our organization. Their efforts to engage and uplift local nonprofits like ours demonstrate their dedication to being a responsible corporate citizen and a valued community partner. The renewal of their gaming license will enable them to continue making these important contributions to our region.

We strongly support the renewal of PENN Entertainment's gaming license and look forward to continuing our partnership in the years ahead. Their generosity and community-minded approach have made a lasting difference at Vista Autism Services and in the lives of the individuals we serve.

Thank you for your consideration.

Sincerely,

A handwritten signature in black ink, appearing to read "Nzenalu Obinelo".

Nzenalu Obinelo  
Chief Executive Officer  
Vista Autism Services

