

THE
CASINO
AT NEMACOLIN

The Casino at
Nemacolin
Diversity Plan 2024

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DIVERSITY PLAN – 2024

1. Introduction

Woodlands Fayette d.b.a The Casino at Nemacolin supports diversity and inclusion as core business strategies to achieve success. It is our intent to subscribe to a proactive and comprehensive plan that establishes and maintains a diverse staff. The Casino at Nemacolin management believes that increased diversity will afford us a richer set of perspectives and approaches to our business. We are committed to a policy that embraces diversity and targets achieving the following goals:

- Hiring, retaining, and continuously developing qualified talent at all levels of the company that mirrors the Southwestern Pennsylvania region regarding ethnic and cultural diversity.
- Supporting the local economy through purchasing goods and services from a diversified group of vendors, contractors and professional service providers and minority and women owned businesses, as compared to the Southwestern Pennsylvania area.

We are committed to developing and maintaining a marketing strategy with programs that target all ethnicities as potential patrons. We will remain an equal opportunity employer and promote diversity where employment practices are concerned. At The Casino at Nemacolin, the Director of Human Resources shares responsibility with Nemacolin Woodlands Human Resources team to ensure execution of this diversity plan, creating reports to benchmark progress, administering policies, and deploying new diversity initiatives as part of continuous improvement.

We will continue to ensure equal employment opportunity for all persons, regardless of race, color, religion, gender, age, sexual orientation, national origin and citizenship status, veteran's status, non-job-related disability, or other bias prohibited by applicable law. This diversity plan also applies to contractors, subcontractors, assignees, lessees, agents, vendors, and suppliers. Commitment to this diversity plan is shared by all members of the executive team of The Casino at Nemacolin and includes the following actions:

Proactively addressing any issues of diversity with our employees, vendors, patrons, and the community by being grounded in accountability and ownership. We believe our employees and business partners share the responsibility of upholding our standards and we offer a confidential reporting option available 24 hours a day, 7 days a week by calling 724-329-6917.

- Engaging in frequent communications with our associates, patrons, and the community regarding our commitment to diversity and other notes of celebration and interest newsletters and other communication avenues.
- Making best efforts to actively solicit a diverse group of employees, contractors, subcontractors, assignees, lessees, agents, vendors, and suppliers.
- Ensuring that strategic initiatives are developed and executed surrounding diversity in our entire operation This will be accomplished and owned by our Diversity Committee; and
- Embracing and supporting diversity in the entirety of the organization by periodically garnering key insights and recommendations by the Diversity Officer of the PGCB.

2. Diversity Statements

The Casino at Nemaquin is an equal employment opportunity employer. We are committed to the belief that diversity in our workforce is essential to our current and future success.

The Company has an equally strong policy and commitment to minority and women-owned business development, using minority and women vendors, suppliers, service trades, and construction contractors. The Casino at Nemaquin's Diversity Plan is comprised of the following:

- A Diversity Committee.
- Ongoing Community Involvement.
- Recruitment and Employment Initiatives.
- Solicitation and engagement of MBE/WBE Vendors/ Contractors/ Suppliers.
- Marketing Promotions and Programs.
- Training Programs.
- Complaint Procedures.

- Ownership Commitment.
- Periodic Review of Policies and Programs; and
- Ongoing and Continuous Improvement Strategies.

3. Diversity Committee

A diversity committee remains active at The Casino at Nemaquin. It encompasses various operational departments to capture a variety of employee segments. The committee reviews current policy, program, and statistics, as well as continual improvement initiatives, including:

- Changes in the workforce needed to help meet business priorities.
- Changes in the work environment that ensure a robust understanding and awareness of our commitment to diversity at all levels of the organization; and
- A planned internal and external communications agenda to inform, engage and manage expectations of diverse groups of stakeholders.

The committee also determines regional organizations/companies that can assist with these various diversity efforts. All areas of the diversity program will be reviewed and discussed on a quarterly basis and the committee will provide meeting notes and make recommendations to upper management. The Internal Audit department will also conduct audits of the efforts and progress of the committee.

4. Community Involvement

The Casino at Nemaquin ensures that diversity is respected and encouraged throughout the organization and remains active participants in the community through our company's Casino Faces in the Community program and engages in other outreach efforts. The Casino at Nemaquin has established and fostered relationships with various local educational institutions, local and diversity targeted career websites, the Fayette, Morgantown, Farmington, and other local Chambers of Commerce, and other organizations to assist with our diversity efforts.

The Casino at Nemaquin continues to make donations, when possible, to local civic and charitable causes. An attempt continues to be made to ensure that a portion of these donations are dedicated to supporting minority and women-based organizations.

5. Recruitment & Employment

We are committed to recruiting, retaining, and developing the most qualified associates regardless of race, color, religion, sex, age, disability, national origin, sexual orientation, or veteran status. The Casino at Nemacolin will comply with the Equal Employment Opportunity Act and will adhere to policies consistent with the Act that apply to all employment practices including recruitment, hiring, evaluation, promotion, transfer, discipline, and termination, as well as forms of employee compensation. The Director of Human Resources will be designated as the property's Equal Employment Opportunity Coordinator.

Recruiting tools that are utilized to help ensure a diverse workforce include promoting from within, employee referrals, advertising in targeted and local newspapers and other printed publications, posting open job positions on the company website and working with local organizations, placement services, city and state occupational skill centers and chambers of commerce to attract a diverse group of applicants.

Recruitment

- We will utilize trade schools, vocational centers and employment agencies that specialize in training and assistance to minorities, females, and disabled and economically disadvantaged persons to help attain our diversity goals.
- Publications will be utilized that reach out to the local community regarding job opportunities.
- We will utilize civic groups and community organizations that are representative of diverse constituencies to assist in communicating employment opportunities in the local community.
- When utilizing websites for recruitment for The Casino at Nemacolin, we will target diversity and when necessary, subscribe to websites such as:
 - Indeed.com.
 - LinkedIn
 - careerbuilder.com; and
 - pacareerlink.pa.gov
- We will partner with local organizations that train and secure employment for individuals with disabilities.

- The Casino at Nemaocolin will participate in programs developed by civic organizations, minority groups, women's organizations, minority groups, community agencies, community leaders, and local schools and colleges.

Employment

- Job descriptions will be carefully written to not include restrictive and unnecessary minimum requirements that might restrict our ability to employ ethnic minorities and people with disabilities.
- We will provide a workforce that represents the diversity that exists in the general population of the Southwestern Pennsylvania communities.
- We will continuously implement strategies to increase the diversity within our staff. We will accomplish this by making training and educational development opportunities available to our current employees, so that high-performing employees who are either women or ethnic minorities can qualify to be candidates with the intent of assuming positions of increasing responsibility, including management.
- We will complete and provide a Workforce, Job Group, Availability and Utilization Analysis that details the diversity in our employment.
- We will schedule annual talent reviews and other succession planning initiatives for management level to ensure that everyone can develop, grow, and advance their careers.
- We will keep the lines of communication open with employees through email, meetings, board postings, periodic employee newsletters and an electronic media service notification system.

6. Dissemination of Diversity Policy

The Casino at Nemaocolin ensures that all are aware of their stance where it concerns being an Equal Employment Opportunity employer (EEO) and diversity through various mechanisms, including internal distribution methods.

The diversity plan will be discussed as a part of our new hire orientation process.

The Director of Human Resources will review the diversity plan annually and update as is needed. Also, communications will take place with the department managers and supervisors if there is a case of underutilization, with the formulation and deployment of a comprehensive correction strategy.

When we have employees highlighted in our Company, via social media or any other venue, we continue to make best efforts to include women, minorities, and individuals with disabilities.

7. Construction

The development of programs for inclusion of minority businesses and other diverse groups in any additional construction process for The Casino at Nemacolin is an important initiative for both the local minority community and The Casino at Nemacolin.

The Casino at Nemacolin strongly believes a proactive approach towards minority participation during construction in the long term develops into beneficial relationships, which can extend to future construction projects.

8. Vendors and Suppliers

The Casino at Nemacolin will continue to promote the procurement of goods and services from a number of qualified companies that are owned by women and ethnic minorities.

The Casino at Nemacolin will continue to utilize the Pennsylvania Gaming Control Board's list of minority and women's businesses to ensure awareness of potential vendor partnerships, as well as make efforts to:

- Network with ethnic chamber of commerce and civic organizations to help recruit qualified vendors.
- Utilize niche media to help attract qualified vendors; and
- Utilize public information that lists businesses owned by women and ethnic minorities.

9. Marketing and Entertainment

The Casino at Nemacolin will continue to include strategies that market to ethnic minorities and niche groups to patronize the casino complex. Such efforts will include:

- Radio advertising.

- Advertising in targeted ethnic publications; and
- Ethnic entertainment events, promotions, and other forms of special events.

10. Diversity Awareness Training Program

The objective of the diversity awareness training program is to employ a staff that is cognizant of the needs of its fellow employees and the diverse customer base that patronizes The Casino at Nemaquin. Our training efforts are designed to ensure that all employees are aware of diverse issues and understand ethnic changes in the workplace. To provide the absolute best customer service, it is necessary for our employees to understand the importance of appreciating peoples' differences, so that stereotypes and prejudices may be overcome.

We maintain a zero-tolerance policy towards discrimination of women, ethnic minorities, and persons with disabilities. Also, the property's Director of Human Resources will fully investigate any complaint of discrimination. All employees will be required to complete the diversity awareness training program during employee orientation. The Human Resources Department will continue to set up diversity and harassment training annually.

11. Diversity Training for Managers

In addition to the orientation diversity training, Department heads, managers, and supervisors will be required to attend diversity management training conducted in partnership with the Director of Human Resources, with the involvement of the General Manager and other property executive team leaders.

Topics presented in the class include the diversity mission statement, the definition of diversity, the importance of diversity, cultural and racial sensitivity, stereotypes, and personal awareness activities. These classes provide our teams with the tools to promote diversity throughout their respective departments. The Casino at Nemaquin will focus on meeting with all levels of property management, as well as Nemaquin Woodlands Senior Leadership Team to expose all facets of the The Casino at Nemaquin Diversity plan and how they can utilize it on a day-to-day basis.

12. Senior Management Commitment

The Casino at Nemaquin diversity plan will only prosper with senior management's commitment to diversity throughout the company. Therefore, the executive leadership of The Casino at Nemaquin remains committed to ensuring the success of diversity within the company.

13. Periodic Performance & Program Review

The Diversity Committee will conduct quarterly review meetings to ensure compliance with all aspects of The Casino at Nemaquin diversity program. The review will assess the overall effectiveness of the program, centered on the diversity of employees, contractors, vendors, and suppliers. The diversity initiatives for the next period will be presented by the The Casino at Nemaquin management. In addition, to comply with The Pennsylvania Gaming Control Board's Regulation 481.5. (Reports of Participation) The Casino at Nemaquin will file a report with the Board concerning the performance of our diversity plan. The Casino at Nemaquin will maintain records and databases of the following information:

- Employment data, including information on minority and women representation in the workforce in all job classifications; salary information; and recruitment and training information, including executive and managerial level recruitment and training; and retention and outreach efforts.
- The total number and value of all contracts or transactions awarded for goods and services.
- The total number and value of all contracts or transactions awarded to minority and women's business enterprises.
- The total number and value of all contracts awarded that contain a participation plan.
- The total number and value of all subcontracts to be awarded to minority and women's business enterprises under contracts containing a participation plan.
- An identification of each subcontract awarded to a minority or women's business enterprise under contracts containing a participation plan during each calendar quarter and the actual value of each such subcontract.
- An identification of each contract or transaction is awarded to a minority or women's business enterprise.
- A comprehensive description of all efforts made by the licensed entity or applicant to monitor and enforce the participation plan.

- Information on minority and women investment, equity ownership, and other ownership or management opportunities initiated or promoted by The Casino at Nemaquin; and
- Other information deemed necessary by the Board to ensure compliance with the act and the diversity requirements 481.1 - 481.5.

14. Diversity Online

The Casino at Nemaquin understands that continuing success in diversifying the employee, vendor, and supplier base is contingent upon the company's ability to identify greater numbers of quality and diverse people and companies. The Casino at Nemaquin will use online tools to allow potential associates, as well as minority and women-owned businesses, to obtain information on employment and vendor opportunities with The Casino at Nemaquin.

15. Continuous Improvement & Industry Best Practices

The Casino at Nemaquin continually looks for ways to improve existing operations and to ensure that industry best practices are utilized whenever possible.